

True Nature Limited Warranty

Vicwest True Nature Tile products carry extensive, non-prorated, warranties based on selected paint finishes. For True Nature print finish see warranty details in Schedule 1, for True Nature tiles in solid colour finishes see warranty details covered in Schedule 2.

Subject to the conditions, exclusions and limitations set forth in this Warranty, when the Product is used within Canada or the U.S.A (excluding Hawaii) under Normal Conditions (as described below), the Original Property Owner (excluding organizations, see below) is warranted, from the purchase date, as follows:

- For a period of Fifty (50) years the steel substrate will not lose impact resistance, burn, support combustion, or perforate as a result of corrosion.
- For a period of Forty (40) years the Product will not chip, crack, peel or otherwise lose adhesion.
- For a period of Thirty (30) years, the degree of surface chalk of the Product shall be in accordance with the Performance Criteria (as described below).

For details regarding the above items plus further coverage please see below.

Organizations:

Where an organization (including but not limited to corporations, unincorporated associations, condominiums, cooperative housing arrangements, religious organizations, governments or public entities) is the Original Property Owner, the Warranty is a non-prorated period of forty (40) years after the date of delivery that it's Steel Tiles (the "Product" or "Products") when used under Normal Conditions (as defined herein) will be free from manufacturing defects that materially affect the Product's performance and that the steel substrate will not perforate as a result of corrosion.

Transferability:

This Warranty remains in effect provided the Original Property Owner (or "Transferee" as defined herein) is a registered owner of the property on which the Products are installed.

WARRANTY TRANSFERS: This Warranty is transferrable one-time only from the Original Property Owner to the first subsequent registered owner of the Property (the "Transferee"). The Transferee must reside at the Property immediately following the time of transfer and must continue to reside at the Property for the duration of the Warranty. The Warranty period for the Transferee shall be the balance / unexpired portion of the non-prorated periods originally extended to the Original Property Owner following the transfer of ownership and the Transferee shall assume all rights of the Original Property Owner in respect of the balance of this Warranty provided that this Warranty is properly transferred. The Transferee must send written notice of the transfer **within forty-five (45) days** following the transfer of ownership together with **a copy** of the original purchase receipt or other documents evidencing the purchase of the Products to Vicwest at the address of its head office (marked to the attention of "Warranty Transfers c/o Marketing Department"). Original documentation sent to Vicwest will not be returned. This Warranty may not otherwise be transferred or assigned.

SCHEDULE 1

40 Year Limited Print Finish Coating Warranty

This warranty applies to Products installed in Normal Conditions on buildings within Canada, the Continental United States (excluding Hawaii) and Alaska.

Subject to the terms, conditions, limitations and exclusions herein, Vicwest Building Products, a division of Vicwest Inc. ("VICWEST"), hereby warrants to the purchaser of the roll-formed steel panels coated with Expressence™ (the "Product"), or in the event that the purchaser is in the business of reselling the Product, to the end user or the owner of any structure in which the Product is used (herein collectively referred to as the "Customer") that the Product shall be free from all defects of workmanship caused in the course of manufacturing. VICWEST also warrants to the Customer that when the Product is used within Canada or the U.S.A (excluding Hawaii) under Normal Conditions (as described below), the Product shall perform as follows:

For all Expressence™ colours

The Product will not chip, crack, peel or otherwise lose adhesion for a period of forty (40) years following the original date of purchase of the Product. VICWEST also warrants to the Customer that when the Product is used within Canada or the U.S.A (excluding Hawaii) under Normal Conditions (as described below), in both vertical and non-vertical applications, that for a period of thirty (30) years from installation or thirty and one-half (30.5) years following the original date of purchase of the Product the degree of colour fade and surface chalk of the Product shall be in accordance with the Performance Criteria (as described below).

PERFORMANCE CRITERIA:**All Expressence™ colours**

Chalking: Chalking shall not exceed #8 during the first thirty (30) years of exposure. (Reference ASTM-D4214).

For metallic systems, this specification shall be limited to twenty (20) years.

Colour Change: It is not possible to instrumentally measure the colour on a printed surface due to the natural variations in the pattern. The print appearance will remain intact and distinguishable during the first twenty (20) years of exposure. Colour change shall be uniform. Panels or portions of a panel receiving significantly unequal sun exposure due to installation conditions shall be exempt from this requirement in those areas of unequal exposure.

Colour Match

It is not commercially possible for each lot of prefinished steel to be an exact colour match. As visual tolerances necessary with printed product allow for colour subjectivity, every effort must be made to segregate the product by lots. Metallic products will exhibit color shift, shade variations, and patterning due to the inherent nature of the product and these conditions will not be considered a cause for claim or rejection

SCHEDULE 2**40 Year Limited Solid Colour Finish Coating Warranty**

This warranty applies to Products installed in Normal Conditions on buildings within Canada, the Continental United States (excluding Hawaii) and Alaska.

Subject to the terms, conditions, limitations and exclusions herein, Vicwest Building Products, a division of Vicwest Inc. ("VICWEST"), hereby warrants to the purchaser of the roll-formed steel panels coated with WeatherXL™ (the "Product"), or in the event that the purchaser is in the business of reselling the Product, to the end user or the owner of any structure in which the Product is used (herein collectively referred to as the "Customer") that the Product shall be free from all defects of workmanship caused in the course of manufacturing. VICWEST also warrants to the Customer that when the Product is used within Canada or the U.S.A (excluding Hawaii) under Normal Conditions (as described below), the Product shall perform as follows:

For all WeatherXL™ colours except Bright Red (56080) or Orange (56063)

The Product will not chip, crack, peel or otherwise lose adhesion for a period of forty (40) years following the original date of purchase of the Product. VICWEST also warrants to the Customer that when the Product is used within Canada or the U.S.A (excluding Hawaii) under Normal Conditions (as described below), in both vertical and non-vertical applications, that for a period of thirty (30) years from installation or thirty and one-half (30.5) years following the original date of purchase of the Product the degree of colour fade and surface chalk of the Product shall be in accordance with the Performance Criteria (as described below).

PERFORMANCE CRITERIA:

All WeatherXL™ colours except Bright Red (56080) or Orange (56063)

ROOFING Tiles (for 30 years from installation or 30.5 years from the date of purchase):

- a) WILL NOT chalk in excess of number six (6) rating as determined by ASTM D4214 Method D659;
- b) WILL NOT change colour more than seven (7.0) Hunter ΔE units as determined by ASTM D-2244-93. Colour change shall be measured on an exposed painted surface that has been cleaned of surface soils and chalk, and the corresponding values measured on the original or unexposed painted surface. It is understood that fading or colour changes may not be uniform if the surfaces are not equally exposed to the sun and elements.

CLAIMS: Claims under this Warranty must be submitted in writing by registered mail to Vicwest at its head office (addressed to the attention of "Warranty Claims c/o Marketing Department") within 30 days after the discovery of a Nonconforming Product. The written claim must include the owner's name, address, telephone number, Warranty Certificate Number (if provided by Vicwest) and a description of the Nonconforming Product along with the original purchase receipt, invoice or other original document evidencing both the purchase and delivery of the Products and that sets out the name of the dealer from which the Products were purchased. It is the Original Property Owner's / Transferee's responsibility to obtain and conserve the aforementioned documents at the time of purchase, installation or transfer. Installers' or distributors' corporate documents without reference to the selling dealer are not acceptable.

Upon notification, Vicwest must be granted a reasonable opportunity and access to the property to inspect the Products prior to any further action being taken. The Original Property Owner may be required to furnish, at his or her expense, photographs or other evidence of the alleged failure. As unwarranted inspections are costly and time-consuming for both the homeowner and Vicwest, the Original Property Owner or Transferee may also be responsible for a \$300 inspection fee for any visit or inspection that is not a valid Warranty claim. To ensure that a claim is Warranty-based and not a home maintenance issue, Vicwest recommends that the homeowner routinely cleans gutters and removes all branches and debris that are in contact with the roofing system. If Vicwest, in its sole discretion, determines that a Warranty claim exists, Vicwest will provide the coverage set out in this Warranty.

COVERAGE LIMITATIONS: Vicwest's liability and the Original Property Owner's exclusive remedy is limited to the repair, replacement, refinishing or refund of the original Product purchase cost or in the case of the expiry of the non-prorated periods to the contribution percentage in respect of the original Product purchase cost. This warranty is strictly limited to the Product as outlined herein and does not include other products on or applied to the roof at any time. This Warranty does not extend to the installation of the Products or damages of any kind including, but not limited to, any damages as described in this Warranty below. Vicwest's liability ends once the original Product is replaced, repaired, refinished or the original Product cost is refunded. Vicwest's obligation under this Warranty shall in no event exceed the original cost paid for the Products. Vicwest reserves the right to discontinue or make changes to its Products. In the event that the Products covered by this Warranty are no longer available, Vicwest reserves the right to substitute Product that, in Vicwest's sole discretion, is of equal quality or price.

NORMAL CONDITIONS:

Schedule 1 and Schedule 2 Limited Warranties apply to the Product exposed to normal atmospheric conditions and excludes corrosive or aggressive atmospheres such as contamination due to chemical fumes or salt spray, installation closer than 1500 feet from a salt water body, standing water, contact by or exposure to animals or animal waste, or poorly ventilated applications.

OTHER TERMS, CONDITIONS AND LIMITATIONS:

Defects, damage or failure due to exposed/cut edge corrosion is specifically excluded. This Warranty does not apply where Product defect, damage or failure is the result of: improper installation; skylights; improper application of snow guards; ice damming or snow, ice or other debris removal or shedding; acts of God, terrorism or Acts of War; wind-borne or falling objects; fire, explosions, vandalism, floods; any negligent or accidental acts of the property owner, household occupants, installers or repairmen; improper packaging, storage, shipping, transit, processing, or installation which prohibit proper drainage of standing water or results in condensation; hail damage or damage as a result of unusual weather conditions; pre-existing conditions; settling or failure of the structure including but not limited to its rafters, trusses, walls, sheathing or chimneys; exposure to mold or other harmful gases, chemicals or toxins; neglect and improper acts including but not limited to repairs, alterations or additions; contact with or exposure to other types of metals or damp or pressure treated lumber; the use of high pressure washing systems or other aggressive cleaning methods; the installation and/or use of antennas, satellite dishes, air conditioning units, awnings, solar or hot water roofing systems or other items on the roof not specifically approved for use by Vicwest; minor colour differences; dirt or mildew accumulation; change in building use or alterations to the building after installation; use of trims, flashings or accessories by other manufacturers; improperly designed or installed gutter or downspout systems; corrosion on the reverse side of the Product caused by insufficient insulation or ventilation (including vapour barriers); or other such conditions whatsoever beyond the control

of Vicwest. Defects or damage to the painted finish of the Product after delivery resulting from handling, improper storage or installation, alteration or modification of the Product in a manner not originally intended, prolonged moisture contact or contact with corrosives and/or similar materials are not covered by this Warranty. Damage to the Product caused directly or indirectly by contact with fasteners or caused by steel shavings or minute particles from sawing sparks that come into contact with the Product's finish is not covered by this Warranty.

OTHER TERMS, CONDITIONS, EXCLUSIONS AND LIMITATIONS:

This Warranty is subject to the following terms, conditions, exclusions and limitations:

1. It is the responsibility of the Original Property Owner to inspect the materials immediately following delivery and prior to installation so as to mitigate expenses involved in the replacing, repairing or refinishing the Nonconforming Products. NOTE THAT THIS WARRANTY DOES NOT COVER COLOUR VARIATIONS IN INDIVIDUAL PRODUCT SHINGLES AFTER THE PRODUCTS ARE INSTALLED IF THE VARIATION COULD HAVE BEEN REASONABLY DETECTED PRIOR TO INSTALLATION.
2. This Warranty applies only to Products when they are installed on a roof with a minimum 3/12" pitch (18° of the horizontal), and in such a manner that does not allow standing water on the coating.



Vicwest Inc. reserves the right to amend product warranties without prior notice. Product specifications shown in this document should not be taken as being available in all regions. Recommendations for the uses described herein should be verified for suitability and compliance with actual requirements of any local building codes, applicable laws and regulations.

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